



**THE TRUST YOU NEED  
TO PROCEED**

*Technology to Improve The Customer Experience*

# VeriCall™

## Balancing Customer Experience with Security

VeriCall™ restores trust to your ANI matching and authentication process by detecting call spoofing and number porting in real time. Our call analysis is delivered to your IVR in under 200 ms., allowing over 75% of all calls to be instantly cleared for a more seamless customer experience. VeriCall™ also flags high-risk calls in need of more rigorous security procedures.

VeriCall™ makes your business Spoof Proof™.

## Our Results

**30** seconds

**REDUCE HANDLE TIME**

**\$.50** cents

**LOWER COST PER CALL**

**10** percent

**MORE IVR CONTAINMENT**

## HAPPY, LOYAL CUSTOMERS

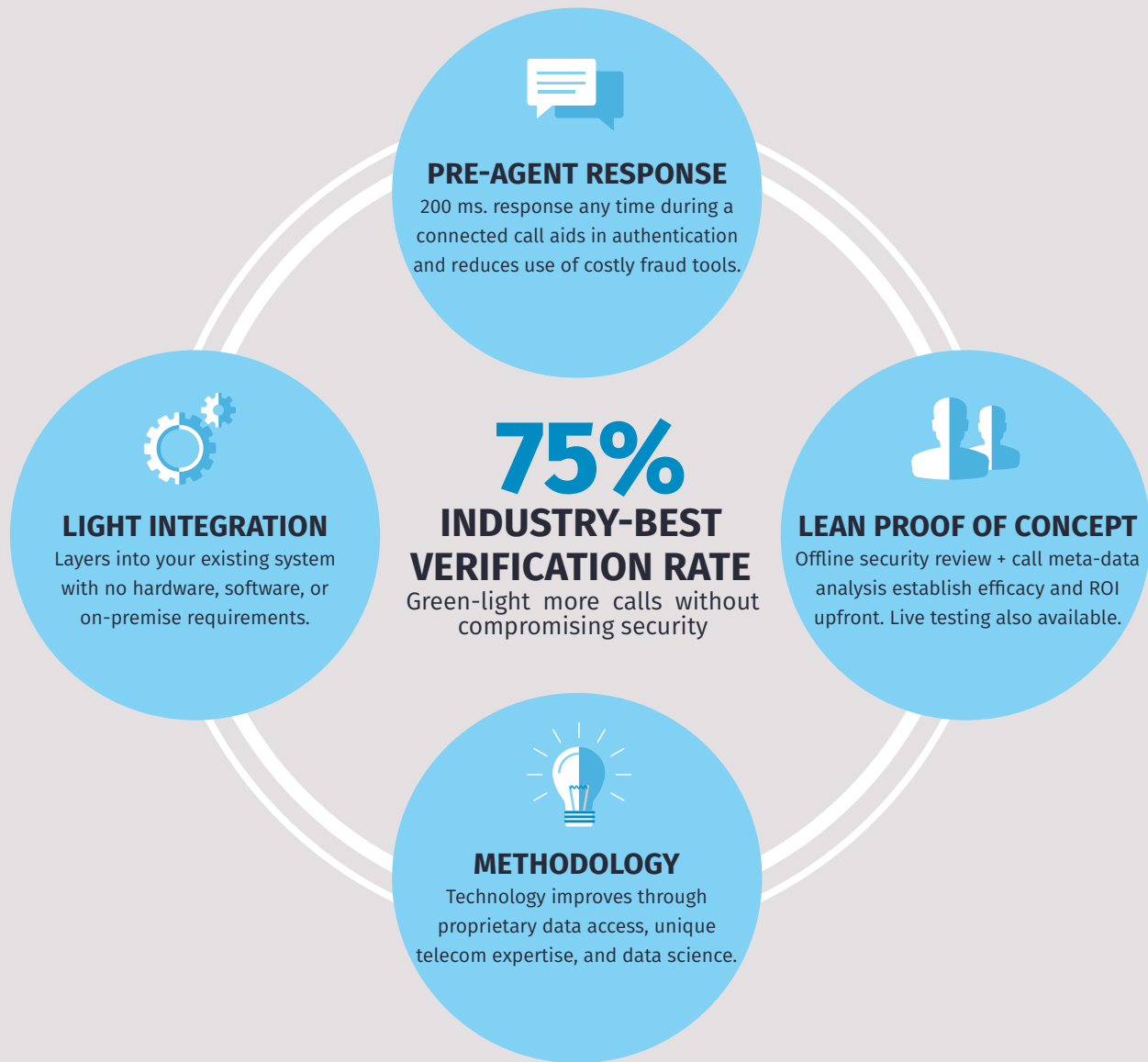
Experts predict that by 2020, consumers will regard customer experience as **the top brand differentiator--beyond price or product quality.** By 2022, digital businesses with “Great” v. “Poor” customer experience during identity corroboration will enjoy a **20% revenue differential.**

## Return on Investment

**10x+**

Next Caller analyzes hundreds of millions of calls to top U.S. banks and delivers the best call verification rate in the industry. Our technology saves time and resources while reducing system vulnerabilities that contribute to fraud losses.

# DIFFERENTIATORS



**INDUSTRY-BEST PRICING THAT SCALES**  
Security Costs Shouldn't Be Criminal